

# Rural Quality Program Performance Improvement Measurement System (PIMS) Reporting Webinar

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# Webinar Learning Objectives & Agenda

## Webinar Purpose

To provide clarification, information, support and technical assistance to further assist grant project data collection, tracking and reporting.

## Agenda

- I. **HRSA Program Guidance & Key Considerations for PIMS Reporting**
- II. **Tutorial on How to Use the PIMS System for Successful Reporting**
  - a. How to Complete PIMS Forms in the HRSA EHB
  - b. Data Dashboard Instructions, FAQs, Examples
- III. **Resources for Program Data Reporting Support**



## What Exactly is “PIMS”?



- PIMS stands for *Performance Improvement Measurement System*
- Serves as an electronic tool for capturing annual program performance data
- Grant reporting requirement due the end of each program budget period for all award recipients
- Enables a “fillable form” built into the HRSA Electronic Handbook (EHB)
- Available in the EHB system 30 days prior to the reporting deadline

## How is PIMS Used?

- Uniformly quantifies funding impacts across major FORHP grant programs
- Contributes to the Rural Evidence-Base for Quality Improvement (QI)
- Justifies support for need and value of grant program funding to Congress
- Helps inform alignment with National and State quality initiatives & policies
- Demonstrate value and impact of *your* QI program over time



# **I. HRSA Program Guidance & Key Considerations for PIMS Reporting**

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# Your PIMS Data Should Reflect...

Your funded project *proposal, goals and objectives.*

The *identified target patient population(s), services and activities directly supported by to grant funding* for your project.

Grant project data that *occurred during the relevant grant reporting year (August 1, 2022-July 31, 2023)*

Consistency with figures reported in grant application and/or most current HRSA approved **project work plan.**

**Accurate alignment** to the definitions provided in the PIMS instructions



# Reporting Questions for Considerations

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1. Has there been any COVID-19 and/or other impacts that have affected my grant project data?
2. What do I need to communicate about my reported PIMS data to ensure it is clear?
3. Is there anything that needs to be noted about anticipated data reporting for future years?
4. Is there anything about my grant project's data about target population(s), project partners, data methodology approach, etc. that should be communicated?



# Helpful Tips...

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- ***Utilize the form comment boxes on the PIMS forms*** – helps communicate any data considerations that should be understood for clear interpretation of grant project reported
- ***Upload attachments to your PIMS report*** – provides supplemental information, data and/or context to further support clear understanding and interpretation of your reported data, \*if needed.



# Completing the Economic Impact Analysis (EIA) Measure Using the RHihub EIA Tool

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## PIMS Measure:

*“What is your ratio for Economic Impact vs. HRSA Program Funding for this reporting period?”*

- Completion of this measure annually will help you when you report the 3-year cumulative EIA impact on the third year PIMS reporting

## Accessing the EIA Tool:

The tool can be accessed on the Rural Health Information Hub (RHihub) website. To use the EIA Tool, you will have to create an account with RHihub or log into an existing account.

<https://www.ruralhealthinfo.org/econtool>





# EIA Tool 1-Pager Resource Guide

## One-Stop-Shop for Everything you need to use the EIA tool for completing the ROI PIMS Measure

### Using the Economic Impact Analysis (EIA) Tool

#### About the EIA Tool

The Economic Impact Analysis (EIA) tool shows how your community health project's spending on staff, supplies, equipment, and other expenses benefits your community. Essentially, the tool functions to translate project-specific impacts into community-wide effects. The EIA Tool can be used by any community health organization wanting to understand how its activities affect the community.

#### Accessing the EIA Tool

The tool can be accessed on the Rural Health Information Hub (RHInhub) website. To use the EIA Tool, you will have to create an account with RHInhub or log into an existing account.

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#### How the EIA Tool Works

The EIA Tool tracks grant project dollars as they flow through the local community, adding up jobs created, spending supporting local business and taxes, new or expanded healthcare services and their impact on the well-being of the population.

In simplest terms, the economic impact of a program is captured in the program multiplier, or the number of dollars of economic activity created by one dollar of spending in a community.

To accomplish this, the tool uses a set of measurement codes called "Industry Codes."

Ultimately, the tool aims to demonstrate the return on public investment, by measuring impacts that include:



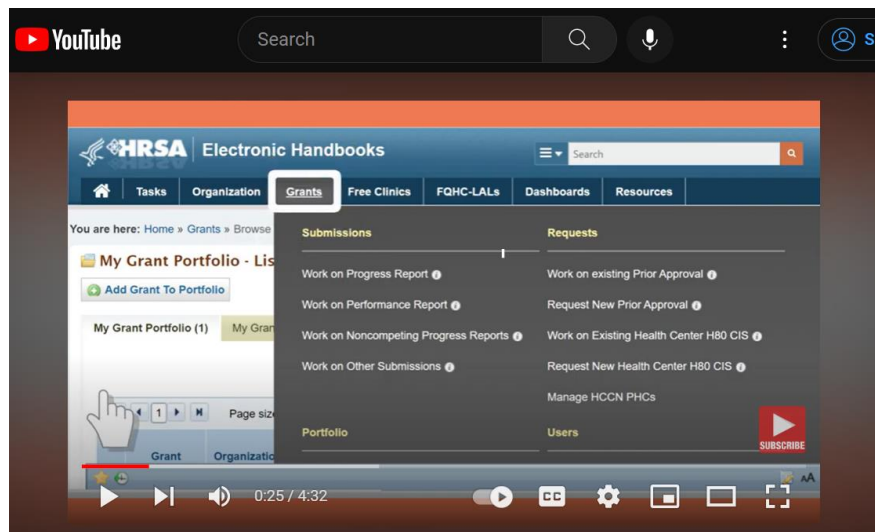
## **II. Tutorial on How to Use the PIMS System for Successful Reporting**



# How to Complete PIMS Reporting in HRSA EHB

## Year 1 PIMS are due August 2023

- How-To Video: <https://youtu.be/dw6e56FkePw>



- How-To Written Resource: <https://help.hrsa.gov/x/6wL0CQ>

# Data Dashboard

## Year 1 Data Dashboards are due July 2023

- Award recipients are required to establish and submit data dashboards during the four-year grant period which include:
  1. Key project measures and outcomes resulting from the implementation of grant funded activities and;
  2. Demonstration of improvements to project-related patient health outcomes and quality of care.
- Compliments project data reported for annual Performance Improvement Measurement (PIMS) reporting by providing a platform that highlights project-specific measures
- Briefly describe how your data dashboard was utilized to track and demonstrate progress towards quality improvement to the project outcomes in the grant period



# Data Dashboard

- Instructions
- FAQs

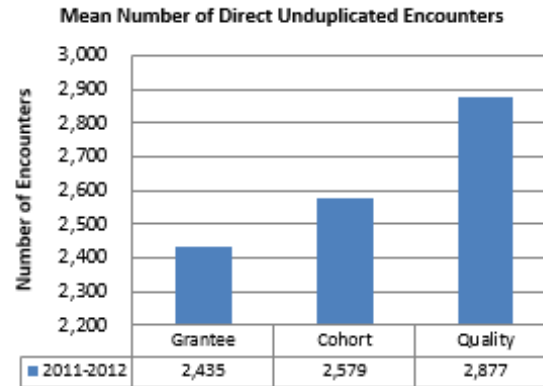
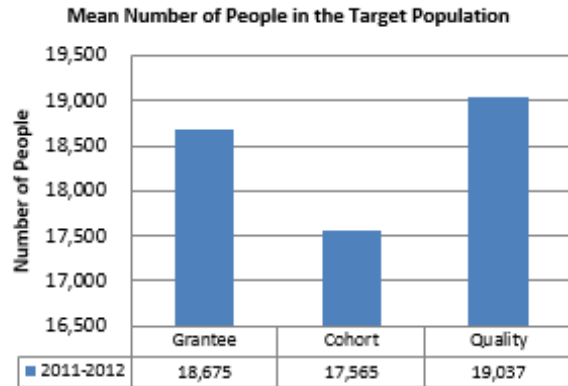
## SMALL HEALTH CARE PROVIDER QUALITY IMPROVEMENT PROGRAM

### DATA DASHBOARD - FREQUENTLY ASKED QUESTIONS (FAQs)

- 1. Question: Are there any expectations of how many or what types of measures should be included?**  
**Answer:** The only expectation here is that measures included are meaningful and relevant to your grant project. Data included can be either, or a combination of, 1) process or outcome measures, 2) may include qualitative and/or quantitative data, 3) can use PIMS and/or Non-PIMS measures that are project specific, 4) may include indicators, benchmarks and/or metrics and; 5) can address elements of your grant project you identify as most significant, such as, but not limited to, clinical workflow improvements, QI process, patient health outcomes, improved care delivery, enhance engagement, strengthen partnership collaboration, infrastructure and/or capacity improvements, policy change, economic impact, sustainability etc.
- 2. Question: Am I required to use the Measurement Plan and Tracking Tool spreadsheet to complete my data dashboard?**  
**Answer:** No. The [Measurement Plan and Tracking Tool](#) excel spreadsheet is a resource you are welcome to use to help in creating the dashboard for this deliverable, but is completely optional. It is not an expectation to use the spreadsheet should there be another mechanism you may already be using to support your data collection and tracking needs.
- 3. Question: If I am using the Measurement Plan and Tracking Tool, should I submit the entire excel spreadsheet as my data dashboard deliverable submission in the EHB?**  
**Answer:** No. If you do decide to use this tool, it is not the expectation to submit the whole spreadsheet for this deliverable. Instead, the graphing algorithms can be used to help generate dashboard information and graphs for any data you have added to the tool that you would like to include in your data dashboard deliverable. Any dashboard information and graphs generated from the tool can be extracted to a new spreadsheet or onto a separate document.

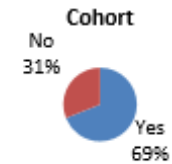


# Data Dashboard Example

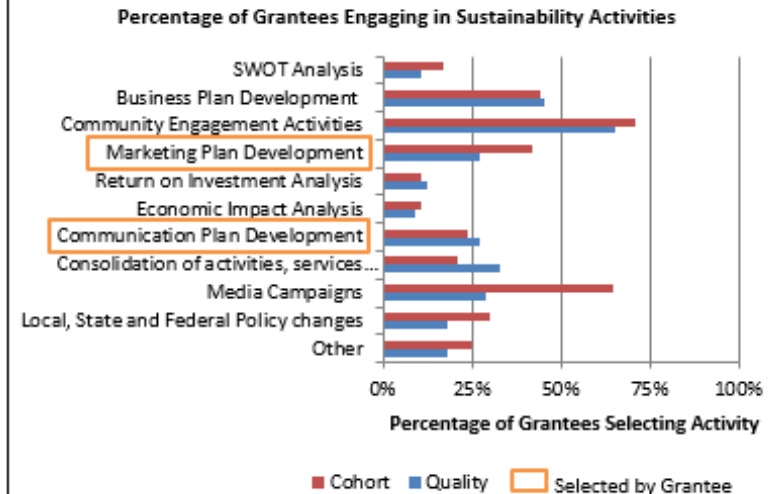
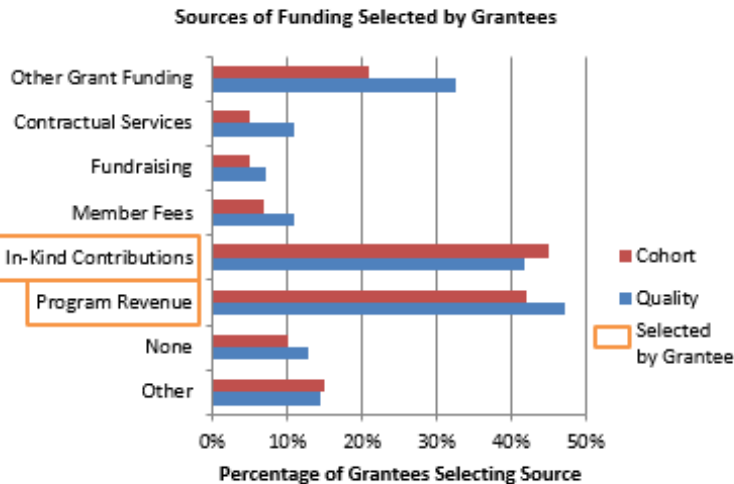


Do you currently use an EMR/EHR with the electronic patient registry?

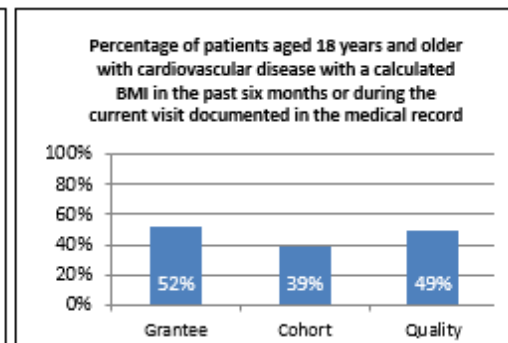
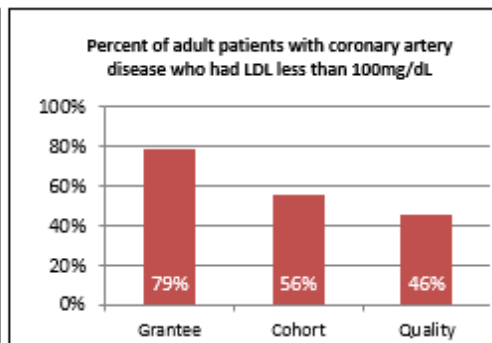
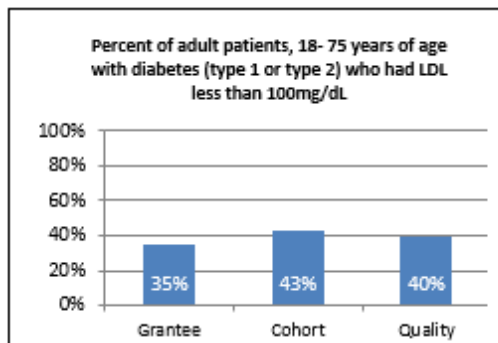
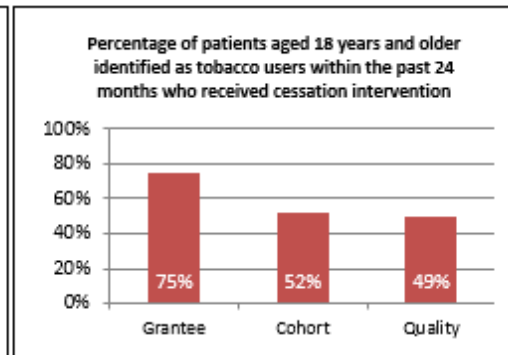
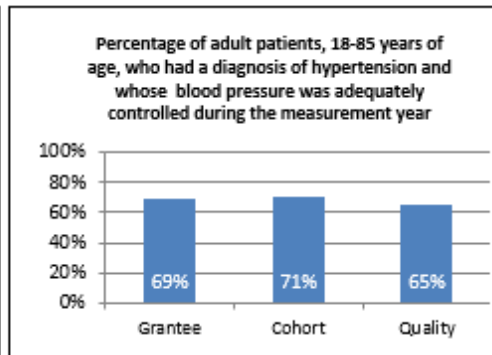
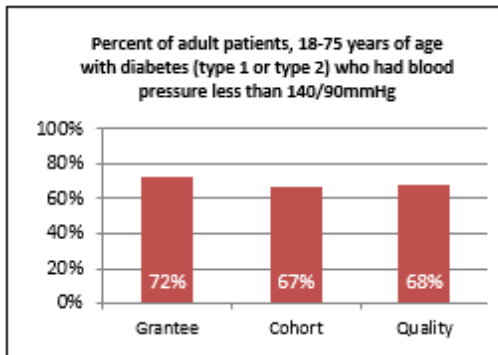
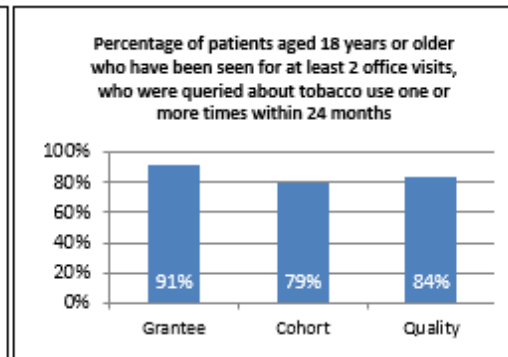
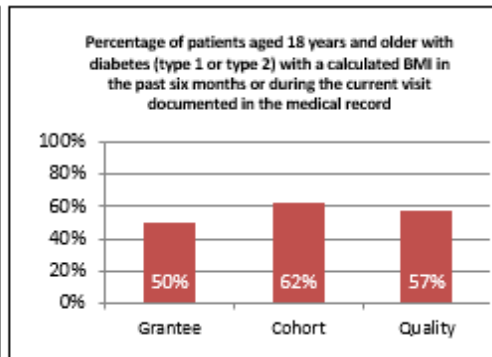
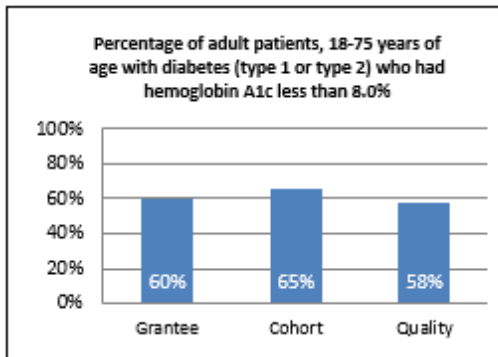
**Grantee Response: Yes**



## Quality Grantee (Cohort)



# Data Dashboard Example (cont.)...



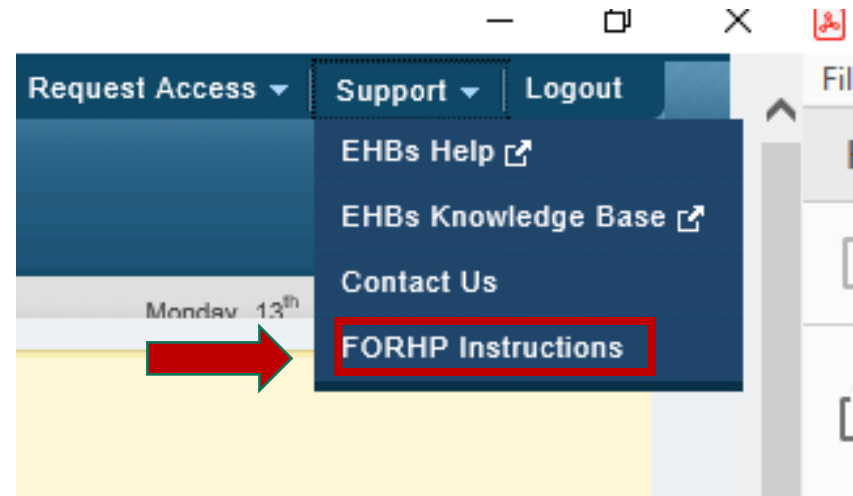
## **III. Resources for Program Data Reporting Support**





# Key Resources for PIMS & Dashboard Documents & Support

- [Rural Quality Program PIMS Measures](#)
- [Data Dashboard Instructions](#)
- [EIA Tool Resource Guide](#)
- **Measurement Plan & Tracking Tool** – customized assistance is provided by RQITA team
- **SHCP PIMS Instructions** – Accessed under ‘FORHP Instructions’ in EHB PIMS System



# Technical Assistance through Rural Quality Program

- **Monthly Calls (with your assigned TA & HRSA Project Officer)**
  - Review data collection strategies and measures
  - Troubleshoot PIMS issues
  - Convene team for data conversations
  - Strategize data utilization and communication
- **Site Visits (Virtual)**
  - Customized, collaborative design
  - Short and focused
  - Action oriented
    - Facilitated conversations - strategy development, refine plans, and/or address implementation issues
    - Training/capacity building components
- **RQITA at Stratis Health:** Additional support/consultation for data collection
  - *Measurement Plan & Tracking Tool* (Excel) – available upon request

