



**U.S. Department of Health and Human Services  
Federal Office of Rural Health Policy**

**Small Health Care Provider Quality Improvement Program  
Partnership Meeting**

**March 2-3, 2020**

**Parklawn Building  
Pavilion Rooms 5A02, 5A03 & 5A04  
Conference Rooms 5W07/5W11  
5600 Fishers Lane, Rockville, MD 20857**

Day One March 2, 2020	
<b>9:30-10:30 a.m.</b> Main Lobby	<p><b>Security Check-In</b></p> <p>Escorts: FORHP Staff</p> <p>Participants are encouraged to arrive early prior to the scheduled meeting in order to allow additional time for completion of the security check-in process. All Parklawn Building visitors are required to sign-in at the front desk located in the building's main lobby and complete a security screening. A United States-issued form of photo identification and a federal employee escort are required to enter past the main lobby. HRSA staff will be waiting to accompany all meeting participants to the assigned meeting location.</p>
<b>10:30-11:00 a.m.</b> Pavilion Rooms 5A03 & 5A04	<p><b>Welcome &amp; Opening Remarks</b></p> <p>Plenary session welcoming participants to the Small Rural Health Quality Improvement Program Partnership Meeting.</p> <p>Speakers:  <b>Kathryn Umali</b>, Director, Community Based Division, FORHP  <b>Katherine Lloyd</b>, Program Coordinator, Rural Quality Program, FORHP</p>
<b>11:00-11:30 a.m.</b> Pavilion Rooms 5A03 & 5A04	<p><b><u><a href="#">FORHP Community-Based Division Overview</a></u></b></p> <p>This session will provide a brief overview and provide updates for FORHP's Community-Based Division, its programs, resources and funding opportunities.</p> <p>Speakers:  <b>Amber Berrian</b>, Deputy Director, Community Based Division, FORHP</p>

<p><b>11:30-12:00 p.m.</b> Pavilion Rooms 5A03 &amp; 5A04</p>	<p><b><u><a href="#">Rural Quality Program Coordinator Welcome &amp; Meeting Kick-Off</a></u></b> A welcome and kickoff from the Rural Quality Program Coordinator and Technical Assistant teams. This session will share tips for optimizing attendance and getting the most out of this meeting.</p> <p>Speakers: <b>Katherine Lloyd</b>, Program Coordinator, Rural Quality Program, FORHP <b>John Butts</b>, Technical Assistant Consultant, GHPC <b>Sarah Brinkman</b>, Program Manager, Stratis Health, RQITA</p>
<p><b>12:00-1:30 p.m.</b> Pavilion Rooms 5A03 &amp; 5A04</p>	<p><b>Lunch &amp; Optional Networking Meet &amp; Greet Brownbag</b> This optional session provides the opportunity to meet and network informally, over lunch, with peer grantees from your rural quality program cohort, the program’s technical assistance providers and HRSA project officers. Participants are welcome to bring a brownbag lunch or purchase a lunch from the Parklawn cafeteria.</p>
<p><b>1:30-3:30 p.m.</b> Pavilion Rooms 5A03 &amp; 5A04</p>	<p><b><u><a href="#">Getting Connected</a></u></b> This interactive session will provide an opportunity for meeting participants to build peer connections and glean insights from one another based on the early implementation of their Rural Quality grant initiatives.</p> <hr/> <p><b><u><a href="#">Positioning Your QI Initiative for Long-Term Sustainability</a></u></b> Sustainability is not an endpoint that is simply achieved in the final year of funding. It is important that you begin to lay the foundation for sustainability in the earliest stages of implementation of your quality improvement initiative. This session will cover key sustainability concepts including an exploration of key drivers found in those entities that sustain services and impacts over the longer term, and provide opportunities for reflection and discussion about sustainability of your Rural Quality initiative.</p> <p>Speaker: <b>John Butts</b>, Technical Assistance Consultant, GHPC</p>
<p><b>3:30-3:45 p.m. Break</b></p>	
<p><b>3:45-4:00 p.m.</b> Pavilion Rooms 5A03 &amp; 5A04</p>	<p><b><u><a href="#">HRSA Grant Management Specialist: Keys for Successful Grant Management</a></u></b> HRSA Office of Federal Assistance Management (OFAM) lead Rural Quality Program Grant Management Specialist (GMS) will provide a HRSA grant management overview complete with information and resources essential to effective grant award management.</p> <p>Speaker: <b>LCDR Benoit Mirindi</b>, Lead Grants Management Specialist, HRSA</p>
<p><b>4:00-5:00 p.m.</b> Pavilion Rooms 5A03 &amp; 5A04</p>	<p><b><u><a href="#">The What, Why, and How of Quality Improvement</a></u>   <u><a href="#">Session Handout</a></u></b> This session will provide an overview of the foundational concepts of quality improvement (QI), including resources and approaches for managing QI projects.</p> <p>Speaker: <b>Sarah Brinkman</b>, Program Manager, Stratis Health, RQITA</p>
<p><b>5:15-5:30 p.m.</b> Pavilion Rooms 5A03 &amp; 5A04</p>	<p><b>Day One Closing Remarks</b> Conclusion and reflections for meeting day one and tips for getting the most out of the day two meeting schedule.</p> <p>Speakers: <b>Katherine Liemohn</b>, Technical Assistance Consultant, GHPC <b>Katherine Lloyd</b>, Program Coordinator, Rural Quality Program, FORHP</p>

<b>5:30 p.m.</b>	<b>Adjourn</b>
<b>6:30-7:30 p.m.</b>	<b>Networking Social Event (Optional)</b> <i>This informal social event will take place at Olives Restaurant located in the Rockville Hilton Hotel.</i>

<b>Day Two</b> <b>March 3, 2020</b>
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<b>8:15-9:15 a.m.</b> Main Lobby	<b>Security Check-In</b> <i>Escorts: FORHP Staff</i> <i>Same process as first day of meeting for security check-in in the building's main lobby</i>
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<b>9:15-9:30 a.m.</b> Pavilion Room 5A02	<b>Day 2 Opening Remarks</b>  Speaker: <b>Katherine Lloyd</b> , Program Coordinator, Rural Quality Program, FORHP
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<b>9:30-10:30 a.m.</b> <b>Concurrent Breakout Sessions</b>	
<b>Breakout #1</b> Room 5W07	<p><b><a href="#">Best Practices &amp; Tips: Data Collection, Extraction, Formatting, and Sharing   Session Handout</a></b></p> <p>This session will focus on contributing factors to a methodology for a data driven quality improvement project. Participants will explore aspects of determining:</p> <ul style="list-style-type: none"> <li>• What is meaningful measurement</li> <li>• How, when, and where data is collected</li> <li>• The means for extracting or getting at data, including challenges organizations typically face with regards to internal and vendor-based capabilities</li> <li>• How to format data for internal and external audiences in order to drive a project forward</li> </ul> <p>Speakers: <b>Sarah Brinkman</b>, Program Manager, Stratis Health, RQITA <b>Reid Haase</b>, HIT Consultant, Stratis Health, RQITA <b>Wade Hanna</b>, Technical Assistance Consultant, GHPC</p>
<b>Breakout #2</b> Room 5W11	<p><b><a href="#">Using Community Health Worker and Health Coaching Models to Engage Patients &amp; Coordinate Care</a></b></p> <p>This session will share tools, resources, strategies and experiences from the field focused around improving the quality of care and patient health outcomes through use of models that support patient engagement and bridge gaps in the coordination and success of patient care services, including a closer look at how the use of community health workers and health coaching models can be used to further support the coordination of patient care, improve patient health and delivery of care.</p> <p>Speakers: <b>Alana Knudson and Shena Papat</b>, Walsh Center for Rural Analysis at NORC <b>Claudia Chavez-Rhoades</b>, Upper Peninsula Health Care Solutions <b>Kaylene Cornell</b>, Purchase District Health Department</p>

<b>10:30-10:45 a.m.</b>	<b>Break</b>
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10:45-11:45 a.m.

**Concurrent Breakout Sessions**

**Breakout #1**  
Room 5W07

**[Adaptive Leadership for Change Management](#) | [Session Handout](#)**

Adaptive Leadership is necessary for organizations to thrive and adapt to changing environments and effectively address complex problems. Adaptive Leaders position their organizations for sustainability by promoting a proactive process of scanning and reflecting on both the internal and external environment. Through presentation and facilitation by the session presenter, participants will gain an understanding of the core attributes of adaptive leadership and engage in quick reflective exercises to practice their application in situations they may face in their rural health work.

Speakers:

**Eric Baumgartner**, Technical Assistance Consultant, GHPC

**Breakout #2**  
Room 5W11

**[Transitioning to New Models of Primary Care: Practice Facilitation & Patient Centered Medical Homes](#)**

Focused on approaches that support primary care practices to make meaningful changes to the quality and delivery of care and improve patient health outcomes, this session will explore successful models and solutions for delivery of effective, high quality primary care. You will hear from both a federal subject matter expert and a peer grantee about tools, resources, models, lessons learned and pearls of wisdom for primary care settings.

Speakers:

**Robert McNellis**, Senior Advisor for Primary Care, Center for Evidence and Practice Improvement, AHRQ  
**Janey Joffe & Claudia Chavez-Rhoades**, Upper Peninsula Healthcare Solutions

11:45-1:00 p.m. **Lunch on your own**

1:00-2:00 p.m.

**Concurrent Breakout Sessions**

**Breakout #1**  
Room 5W07

**[Application of Social Determinants of Health](#)**

Social Determinants of Health (SDOH) are, according to the World Health Organization, "the circumstances in which people are born, grow up, live, work and age, and the systems put in place to deal with illness. These circumstances are in turn shaped by a wider set of forces: economics, social policies, and politics." This session will feature subject matter expertise and a grantee example who will share an overview of SDOH, as well as information on available Federal resources and innovative solutions to address SDOH to improve population health and overall community well-being.

Speakers:

**Gemerald Daus**, Office of Health Equity, HRSA  
**Lily Kiely**, Tri-County Health Network

<b>Breakout #2</b> Room 5W11	<p><b><a href="#">Policy &amp; Practice for Rural Quality Improvement</a></b></p> <p>Stay informed about current healthcare policies with updates from the federal perspective. This session will provide key information and resources for understanding the connections between healthcare policy and program practice as it relates to rural-specific policy implications for healthcare quality.</p> <p>Speakers:  <b>Kerri Cornejo</b>, Policy Coordinator, FORHP  <b>Craig Caplan</b>, Senior Advisor, FORHP</p>
<b>2:00-3:00 p.m.</b> <b>Concurrent Breakout Sessions</b>	
<b>Breakout #1</b> Room 5W07	<p><b><a href="#">Behavioral Health Integration into Primary Care Settings   <a href="#">Session Handout</a></a></b></p> <p>Integrating behavioral health into primary care settings is a common service integration model. This session will feature subject matter expertise and a grantee framework example addressing strategies for integration of behavioral health services in rural primary care settings effectively.</p> <p>Speakers:  <b>Nick Szubiak</b>, NSI Strategies  <b>Eileen Knudson, Maria Martin &amp; Lizzy Henasey</b>, Tahoe Forest Health System</p>
<b>Breakout #2</b> Room 5W11	<p><b><a href="#">Telehealth in Rural Communities</a></b></p> <p>Telehealth plays an increasingly critical role in providing access to health care in rural communities. This session will walk attendees through resources available through HRSA-funded grant programs, such as the Telehealth Resource Centers, and strategies focused around improving the quality of care and patient health outcomes through use of telehealth in rural settings, including experiences from the field that can help mitigate the common barriers to implementing a successful telehealth program.</p> <p>Speakers:  <b>Carlos Mena</b>, Office for Advancement of Telehealth, FORHP  <b>Wendy Smith</b>, Granville-Vance District Health Department  <b>Amanda Harris &amp; Jack Hathaway</b>, Mayers Memorial Hospital District</p>
<b>3:00-3:30 p.m.</b> Pavilion Room 5A02	<p><b>Day Two &amp; Meeting Closing Remarks</b></p> <p>Speakers:  <b>Deana Farmer</b>, Technical Assistant Consultant, GHPC  <b>Katherine Lloyd</b>, Program Coordinator, Rural Quality Program, FORHP</p>
<b>3:30 p.m. Meeting Adjourns</b>	

*The views expressed in written conference materials or publications and by speakers and moderators do not necessarily reflect the official policies of the U.S. Department of Health and Human Services nor does mention of trade names, commercial practices, or organizations imply endorsement by the U.S. Government.*